



**CAMPING LA GRANDE SOLOGNE**  
**Rue des Peupliers**  
**41600 NOUAN LE FUZELIER**  
**Tél/Fax : 02.54.88.70.22**  
**E-MAIL : [info@campinggrandesologne.com](mailto:info@campinggrandesologne.com)**



## **GENERAL RENTAL AND CANCELLATION TERMS AND CONDITIONS SEASON 2024**

Any reservation is strictly personal and cannot be ceded to anybody else.

Any reservation involves the acceptance of the campsite rules and the conditions stated hereunder.

All prices are given in Euros, including VAT. The client's attention is drawn to the fact that the tourist tax is not included in the prices.

### **PITCH RENTAL**

For a stay in the "low season" period, from 01/04/24 to 04/07/24 and from 26/08/24 to 16/10/24, reservations are free of charge and valid until 8.PM on the day of arrival.

For a stay in the "high season" period, reservations are confirmed after the payment of a deposit of 10 euros. These reservations are available until 8.PM on the day of arrival.

The balance has to be paid at the latest on the day of departure

**In case of cancellation or no-show, the deposit will remain due and kept as a compensation.**

The rented pitches are available from 1.PM on the day of arrival and must be freed before 1.PM on the day of departure.

Any departure after 1.PM will involve the payment of an extra night.

**Minors won't be accepted on the campsite unless they are accompanied by a major.**

In case of expected late arrival, an exceptional request can be made by the client to get the pitch reserved until maximum 9.PM. The campsite has the right to accept or refuse this request.

The manager takes into account the preferences given by the client to allocate a pitch. These wishes must be specified when the booking is made and can neither be guaranteed nor demanded by the client.

**Up to three dogs are accepted on one pitch.** They will need to be tattooed or chipped and vaccinated against rabies, and will have to be kept on a leash, in the campsite as well as on the pitch itself. The customer must be able to show the vaccination certificate of his dog(s) upon arrival.

Dogs registered as being in the 1<sup>st</sup> or 2<sup>nd</sup> category can't be accepted.

### **MOBILE HOME / WOODY TENT / BIVOUAC/ STOP AU VERT/ FLOATING TENT RENTAL**

#### **Reservation made more than 15 days prior to arrival:**

To be taken into account any booking must be made together with the payment of a deposit equal to 30% of the cost of the stay (tourist taxes and any other extra not included).

The balance (tourist taxes and any other extra not included) will have to be paid not later than 15 days before the date of arrival.

#### **Reservation made 15 days or less prior to arrival:**

To be confirmed, any booking will imply the full payment of the stay (tourist taxes and any other extra not included).

The tourist taxes and any other extra will have to be paid upon arrival.

**In case of delayed arrival or premature departure, the total initial amount of the rent is still due.**

Accommodations are available from 3.30.PM on the day of arrival and must be freed before 11.AM on the day of departure.

Settling up a tent next to a rented lodge is strictly forbidden apart from those concerned by the “tribe offer” which are the Woody tents and the Bivouac tent. This offer must have been booked and paid upon arrival to make possible the installation of such a tent.

**It is strictly forbidden to smoke or/and vape in the accommodations.**

**ONLY ONE DOG is accepted per mobile home / Woody tent, and has to be declared when the booking is done.**

This dog will need to be tattooed or chipped, vaccinated against rabies, and will have to be kept on a leash, in the campsite as well as on the pitch itself. The customer must be able to show the vaccination certificate of his dog on arrival. A dog registered as being in the 1<sup>st</sup> or 2nd category can't be accepted.

The customer is responsible for any damage caused by his animal in the rented accommodation.

It is strictly forbidden to leave the animal alone in the accommodation.

**For obvious security reasons, children younger than 2 years old and animals are allowed neither on the floating tent nor in the Bivouac tent.**

**Inventory on arrival and deposit: Mobile home / Woodytent**

On arrival, an inventory of fixtures is made with a member of the staff. The renter is also supposed to control the premises when he arrives and declare any anomaly at the reception.

A deposit has to be given upon arrival. The amount is 200 euros per mobile home and 100 euros per Woodytent.

**Inventory on arrival and deposit: Bivouac / Stop au Vert / Floating Tent**

The equipments present in these accommodations are more simple, therefore, on arrival, there is no inventory of fixtures made with a member of the staff. The renter is supposed to control the premises when he arrives and declare any anomaly at the reception.

A deposit has to be given upon arrival. The amount is 50 euros for the Bivouac tent, 50 euros for the Stop au Vert tent, and 100 euros for the floating tent.

If the renter doesn't want to do the cleaning of the premises himself at the end of his stay, he can ask to pay extra for a “cleaning service”.

**Even if the renter chooses to pay for this cleaning option, he will still have to be present for the inventory made before his departure.**

**Inventory on departure and deposit: Mobile home / Woodytent / Bivouac / Stop au Vert**

After an inventory made just before departure with a member of the staff, the deposit will be given back, unless a problem is noticed.

The rented accommodation will have to be given back perfectly clean and tidy. If not, the renter will have to pay the price equal to the one asked for a “cleaning service”.

Any damage, loss of keys will be charged extra.

**Inventory on departure and deposit: Floating Tent**

The Floating Tent being an original accommodation situated in the middle of the campsite lake, the trip to get there have to be made by boat. That means that an inventory just before departure would imply a long delay that the renter would have to endure.

That is the reason why the inventory is made and the deposit is given back after the departure of the renter.

## **WITHDRAWALS**

The legal dispositions related to withdrawals on on-line sales do not apply to tourist services (article L.121-20-4 from the French “Consumer Code”).

Therefore, for any on-line booking, customers will have no right of withdrawal.

## **CANCELLATION**

In case of cancellation, no refund will occur and the payments received will be kept as compensation.

## **CANCELLATION INSURANCE**

When you make your reservation, you can choose to subscribe a cancellation insurance with MEETCH ASSURANCES, situated 22 rue Nève, C.S. 40056 – BAR LE DUC CEDEX, agreement number ACPR 04170403, SIREN 311 765 305.

This contract offers you cancellation insurance enabling you to get the paid sums back if you cancel your stay or leave earlier under certain fortuitous events or circumstances (illness, accident, etc.).

**Fortuitous event:** A fortuitous event is an unintentional, unforeseeable, unavoidable and external event which affects the client who purchased the stay, avoiding her/him to honour her/his contract and obliging her/him to cancel her/his stay at the campsite

**Careful :**      **the change of mind is not taken into account.**  
                     **if you don't turn up on the day of reservation, the total amount of the rent is still due.**  
                     **in case of delayed arrival or premature departure, the total amount of the rent is due.**

## **APPLICABLE LAW**

These general conditions are subject to French law and all disputes concerning their application falls under the jurisdiction of the High Court or “Tribunal de Commerce” from BLOIS (41). France

## **CONSUMER MEDIATION**

Camping Grande Sologne subscribes to the Centre of mediation and friendly settlement led by Court bailiff **CM2C**. In the event of a dispute, the client may be using this service for free.

**Name and address of the mediation centre :** CM2C : 14 rue Saint Jean, 75017 Paris / France

**Company operating the campsite :** SARL BUCOLICAMP

SIRET: 53072189300010 / RCS.BLOIS / APE 5530Z

TVA intracommunautaire: FR28530721893

Capital: 18.750€

**Company address :**

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41600 Nouan Le Fuzelier  
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